

CORPORATE TRAINING FREQUENTLY ASKED QUESTIONS

Q

How long are these trainings?

A

Typically 1 hour in length, including 45-50 minutes of content with time built in for questions and engagement.

Q

Can trainings be longer than 1 hour?

A

Yes! If this is a customized training for your team, we can make it any length that works for you! Some other common options are 90 minutes, or half day trainings.

 Q

Are these trainings delivered in person or virtually?

 A

We can offer virtual trainings at any time. In person trainings are available, however, this may come with additional cost depending on travel expenses. This can be discussed and decided during discovery call meetings.

 Q

What if I want someone to deliver training in person, do we have to pay for travel/accommodations?

 A

We have qualified trainers all over the country so we can often find a qualified trainer, close to you, to deliver foundational trainings in person.

Foundational Trainings that require travel, or the customization of training materials may be subject to additional fees, at the determination of the Director of Corporate Training.

 Q

Can Foundational trainings be customized to meet our specific needs?

 A

Foundational trainings are not customizable beyond company logos or basic company information. However, our trainers are skilled at making sure examples utilized in the training are geared towards the specific industry.

 Q

What if I just need someone to explain to my employees about all of the benefits offered through NexGenEAP?

 A

We provide EAP orientations for your employees at any time! Please reach out to your customer service representative to schedule this. These orientations do NOT count towards your training hours and are no-cost.

Q

How do I find out how many training hours are in my contract?

A

Contact our our team at contactus@eniweb.com

Q

How do I schedule a foundational training?

A

Contact our our team at contactus@eniweb.com with the training you'd like to schedule and a few dates/times that you would like this scheduled for.

Q

How do I schedule a customized training?

A

Contact our our team at contactus@eniweb.com to set up a 30-minute video meeting so that we can learn about your needs and what type of training would be best. After that meeting, we will provide a proposal for what the training will include and cost. The only thing left is to schedule the training!

Q

I want trainings, but I'm not sure what to do for my company.

A

Contact our our team at contactus@eniweb.com to set up a 30-minute meeting to talk about organizational needs!

Q

How far in advanced do I need to schedule trainings?

A

We ask for 2 weeks for foundational trainings and at least 3-4 weeks for any customized trainings.

Q

Can trainings be recorded?

A

Yes, absolutely! We understand the value of having access to training materials for review or for those unable to attend live sessions. Trainings can be recorded, and can be made available for your team's future reference.

STILL HAVE QUESTIONS?

Contact our our team at contactus@eniweb.com