



Instructions for Accessing your Bree Health Coaching Session

For Desktop Computers and Laptops





At least one day before your session

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- Visit www.nexgeneap.com
- Login using the email address and password you registered with or were provided by your care team
- Click the Coaching & Counseling button
- Select Forms & Assessments
- Complete the Service Acknowledgement and Clinical Intake Form

10 minutes before your session



- Visit www.nexgeneap.com
- Login using the same email address and password
- Click the Coaching & Counseling button
- Click Join
- Click the phone or video icon depending on your session type
- Your session will open in a new window

Technical Tips



- It is important to complete your forms ahead of time so you can jump right into your appointment with your provider
- Test your internet connection prior to your appointment
- Test your microphone, webcam, and speakers prior to your appointment
- When your web browser asks for permission to access your microphone and webcam, click to Allow access

Technical Tips Continued

	 Search settings ← Pop-ups and redirects 	Q. Search	
	Sites might send pop-ups to show ads, or use redirects to lead		
	Default behavior Sites automatically follow this setting when you visit them		
	 Sites can send pop-ups and use redirects 		
	O 🕅 Don't allow sites to send pop-ups or use redirects		
	Customized behaviors		
	Sites listed below follow a custom setting instead of the defau		

- Remain in one place for the duration of your appointment to ensure your connection remains strong
- If your session does not open after clicking the phone or video icon, check to ensure your popup blockers are turned off
- You will not be able to join your session more than 10 minutes in advance of the appointment time





1.888.256.8070

If you are experiencing any issues, please reference the troubleshooting guide or contact your care team.