

# Beyond



# Benefits

First Quarter 2020

[eniweb.com](http://eniweb.com)

## Confidence & Calm in Time of Uncertainty

*A look at eni's capabilities  
and response to COVID-19*

Health Advocacy  
services saves  
\$45,000

eni Achieves SOC2  
Type 1 Compliance

Industry Expertise  
from our Founder  
and CEO, Gene  
Raymondi





# Confidence & Calm in Times of Uncertainty



“I need help and guidance while not being able to work due to severe anxiety, and am concerned about job security.” How do you respond?

Anxiety affects 40 million adults in the United States\*. Pandemics, natural disasters, and other public emergencies come with high stress and anxiety in tow. Coupled with social distancing, situations like COVID-19 test society's limits. It's during these times that trusted resources, like **NexGenEAP** are key to helping employers navigate often uncharted territory.

Now more than ever, employers are looking for resources to assist them as they navigate the uncertainty of COVID-19. **NexGenEAP** is a trusted resource that's available 24/7/365 via phone, web portal, and mobile app.

- **Telephonic Counseling** through **NexGenEAP** comes with 24/7/365 access to Master's level counselors with at least 5 years of experience answering every call. Appointments can be switched from face-to-face to telephonic or video to alleviate travel concerns.
- **Virtual Concierge** component of **NexGenEAP** can assist employees with filing for unemployment, and identifying alternate sources of income and child care.
- **Financial Consultations** and resources are available to lend a hand with money management and budgeting to stretch dollars as far as possible.
- **Wellness Coaching and Support** mean that your employees will have 1-on-1 access to wellness experts while they work from home to keep their morale up until they return to the office.
- **Health Advocacy** is there to handle bills or appeals that result from immediate medical testing and treatment from out-of-network providers. **NexGenEAP's** Health Advocacy can handle all of that plus assist with getting insurance cards, and more.
- **Legal Consultations and Resources** will assist your HR Department as questions arise surrounding PTO, sick leave, and remote work policies and standards.

**NexGenEAP** is the holistic resource your company has been looking for. When stress and anxiety are high, turn to **NexGen** to restore security and confidence in your organization.



# Health Advocacy Services Saves \$45,000

eni's NexGenEAP Health Advocacy services save time and money for your employees and your organization.

## What Our Members Are Saying:

*"I struggled with an insurance claim for over 4 months. I reached out to my Health Advocate through my Employee Assistance Program, and not only did they settle the claim, they also saved me \$45,502! There's no way I would have been able to do that on my own, especially with my busy schedule. Thank you, NexGenEAP!"*





# eni Successfully Achieves SOC 2 Type 1 Compliance

This is eni's third consecutive year maintaining compliance.

A SOC 2 examination report is beneficial for service organizations whose user entities require a maintained controlled environment for things like storing third-party data, IT systems management, or data collocation.

Completion of the SOC 2 Type 1 examination is widely recognized for demonstrating an organization's commitment to the American Institute of Certified Public Accountants' (AICPA) Trust Services Criteria. **eni** was measured against the criteria for Security, Availability, and, Confidentiality.

Companies that undergo annual SOC 2 examinations demonstrate a substantially higher level of assurance and operational visibility.

"We are committed to having the strongest data security protections in place for our clients," said Dianne Oakes, Director of Research and Analytics for eni. "The independent assessment of our controls and procedures by 360 Advanced produced positive results, affording assurance to both stakeholders and clients, and providing **eni** with a competitive advantage in the industry."





# Gene Raymondi

CEO and Founder of eni

Benefit communication and engagement, your keys to retention and increased ROI.



## VISION

Revolutionize how benefits are packaged, delivered, and connected to employees in a manner that maximizes the return.



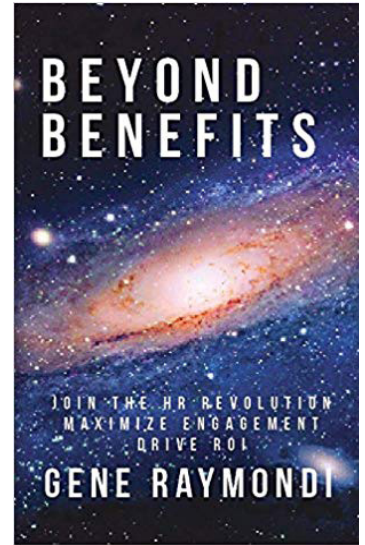
- Past President of local SHRM Chapter
- Serves on SHRM Technology and HR Management Panel
- Attended over 20 SHRM National Conferences.

## Industry Expert

As the Founder and CEO of eni, Gene Raymondi is a national expert in behavioral healthcare and integrated benefits, with 30+ years in Human Resources.

eni is a benefits integration, communication, and engagement company that's developed solutions that maximize Total Rewards Programs to improve the employee benefits experience and increase benefit utilization.

In 2014, Gene authored his first book, *Beyond Benefits*, which details the concept of benefit integration. Gene is working on his second book, *Future Proof the Employee Experience*.



## Appearances in the Industry



Gene has presented on Integrated Benefits Solutions at numerous conferences, associations, and webcasts including HR.com, Human Capital Institute, World Congress, HR Management, EBN, the Connex Chronicle, SHRM, and the World at Work Total Rewards Conference.



NexGenEAP goes above and beyond traditional EAP services and offers a holistic wellbeing solution - including Health Advocacy Services.

Contact **eni** today to learn how NexGenEAP can further enhance your benefits package.

Contact **eni**

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