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FOR IMMEDIATE RELEASE

eni Unveils New and Expanded State-of-the-Art Call Center

Vestal, NY – Employee Network Incorporated (eni), a leader in benefit integration solutions announced the expansion and unveiling of its new state-of-the-art national call center. Gene Raymondi, Founder and CEO, along with Towhee Shupka, President and COO, their executive team, and a large number of their headquarter-based employees, cut the ceremonial silver ribbon that officially opened their new call-center.

eni has been providing EAPs, corporate wellness, and health advocacy solutions to employers and their workforces across the country for over 3 decades. Today, eni has evolved to become experts in the design and delivery of integrated benefit solutions that better connect employees to their benefits and help organizations achieve a greater return on investment for their benefit dollar.

eni's 24/7 national call-center handles thousands of calls daily, providing benefit support to employees from companies such as, Excellus, Paychex, Maines, Ithaca College, Cincinnati Children's Hospital, Kinney Drugs, Ruby Tuesday, University of Tennessee, Broome Community College, the American Heart Association, and hundreds of others. Driven deep in its culture and expressed in its core values, eni prides itself on its ability to "Deliver WOW Through Extreme Customer Service". The enhanced call center capabilities and new layout ensure eni's teams of expert benefit information/enrollment specialists, wellness coaches, health advocacy guides, personal assistants and clinical intake teams are supported by an environment that drives teamwork, integration and collaboration that results in excellence in service.

"Having a great culture internally for our own employees, and providing a state-of-the-art workplace for them to work in, makes them happier in their roles and enables them to provide that high level of service to every caller they speak to - we are proud of our teams and proud to introduce this new space." stated Raymondi.

The ribbon-cutting unveiled a brand new call-center, from the floors to ceilings, workstations and chairs, as well as new computers and phones. Additionally, the new call-center included brand-new collaborative meeting space, treadmill and work station exercise equipment and another kitchen for employees to share and spend time together, boasting yet another eni core value "Have Fun".

eni is nationally known as the expert designers of Integrated Benefit Solutions. Focused on today's HR challenges, eni provides its clients a variety of solutions to increase employee engagement and satisfaction, resulting in increased productivity and a more profitable bottom line. For a complete listing of eni services, visit www.eniweb.com.

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