



# Winter Storm Resources - 2014

## **Georgia**

### **Warming Centers**

You can stay in touch with loved ones by [registering at the American Red Cross Safe and Well website](#). Below is a running list of resources available in your area.

#### **Acworth**

Cedarcrest Church, 4600 Cobb Pkwy.NW, is open. The telephone number is 678-460-3500.

#### **Alpharetta**

Alpharetta has opened its community center as a temporary shelter for motorists who have become stranded due to hazardous road conditions, according to the city's website. The shelter is at 175 Roswell St.

“Our Public Safety personnel are encountering numerous motorists who are stranded or have abandoned their vehicles on the roadside,” Alpharetta Assistant City Administrator James Drinkard said in a statement. “As a temporary measure we are activating our community center so that these citizens have a warm place to go until other arrangements can be made. While this is not a Red Cross approved shelter and does not offer cots and other conveniences, it is a warm dry place in which they can be safe.”

#### **Atlanta**

If you are stranded and cannot get through to 911, please send the [Atlanta](#) Police Department a message through [Facebook](#) or [Twitter](#).

#### **Canton**

Revolution Church, at 125 Union Hill Trail, is taking in stranded motorists.

#### **Cherokee County**

Cherokee County Fire Chief Tim Prather has given authorization for any citizen who may be stranded on the road to use any county fire station as a place for shelter. Visit <http://www.cherokeecountyfire.org/findyourstation.cfm>

*If you are in need of assistance, please call eni at 1-800-327-2255*

## **Cumming**

Highlands Church, 433 Canton Rd., Building 400, is providing shelter and food.

## **East Cobb**

Johnson Ferry Baptist Church, 955 Johnson Ferry Rd., is open. Go to the main entrance on the north side for assistance, church officials said.

## **Fulton County**

Fulton County fire stations are available to serve as warming sites and temporary shelters for motorists in the area who may be stranded. Locations:

- Fire Station #1 – 5165 Welcome All Road, College Park
- Fire Station #3 – 4035 Stonewall Tell Road, College Park
- Fire Station #5 – 3175 Bethsaida Road, Fairburn
- Fire Station #7 – 5965 Buffington Road, College Park
- Fire Station #11 – 4760 Fulton Industrial Blvd., [Atlanta](#)
- Fire Station #13 – 5890 Plummer Road, [Atlanta](#)
- Fire Station #17 – 8675 Ridge Road, Fairburn
- Fire Station #19 – 3965 Aero Drive, [Atlanta](#)
- Fire Station #23 – 4121 Cascade Road SW, [Atlanta](#)

## **Kennesaw**

Call 770-422-2505 and the Kennesaw Police Department will assist you.

## **Marietta**

Call 770-794-5334 and the Marietta Police Department will assist you.

Marietta First Baptist Church opened its Family Life Center for the night. The church is at 148 Church St., which is two blocks from Marietta Square.

Roswell Street Baptist Church, at 774 Roswell St., opened its gym open for anyone stranded.

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## **Roswell**

Northminster Church, 2400 Old Alabama Road, has food and blankets for anyone who needs help, said Lisa Holland, the spokeswoman for the Roswell Police Department.

Roswell Presbyterian Church, 755 Mimosa Blvd.

Roswell Cultural Arts Center, 950 Forrest Road.

El Jinete Mexican Restaurant, 4651 Woodstock Rd., is offering shelter and food. For more information, call 770-650-0850.

## **Sandy Springs**

The American Red Cross has opened a shelter at Hammond and Glenridge drives for anyone who is stranded. Call 911 for assistance. Officers who come across stranded motorists are offering rides to the shelter.

## **Smyrna**

The Smyrna Community Center, 200 Village Green Circle, is open for those stranded in the area.

Los Bravos Mexican Restaurant, 4480 South Cobb Dr., is offering shelter.

## **Woodstock**

Anyone stranded near First Baptist Church Woodstock, 11905 Hwy. 92, can go to the church for shelter.

## **Elsewhere around metro [Atlanta](#)**

Home Depot has opened a number of stores in the [Atlanta](#) area for stranded motorists and people seeking shelter. Here is a list of the stores that are open:

- 106 Kennesaw
- 111 Merchants Walk
- 115 Tilly Mill
- 116 Woodstock
- 116 Decatur
- 121 Cumberland
- 130 Cascade
- 154 Sandy Springs
- 156 Acworth
- 805 Pelham
- 809 Sylacouga
- 818 Pell City

- 875 Inverness
- 877 Tuscaloosa
- 880 Eastwood
- 881 Hoover
- 882 Fairfield
- 887 Trussville
- 1755 Roswell
- 1749 Austell
- 1763 Sandy Plains
- 6940 Powder Springs
- 6941 Lithia
- 6942 Cedar Town
- 6943 Sixes Rd.
- 6986 Buckhead

9 Locations offering the requested services. Providers are listed by city

Bigger Vision of Athens, Inc.  
 95 North Ave.  
 Athens, GA 30601  
 (706) 340-6062 Main Client Number  
 (706) 742-8026 Fax  
<http://www.biggervisionathens.org>  
[volunteer@biggervisionathens.org](mailto:volunteer@biggervisionathens.org)  
[view map](#)  
 Clarke County  
 click for more info on Services

Central Outreach and Advocacy Center  
 201 Washington St., SW  
 Central Outreach And Advocacy Center  
 Atlanta, GA 30303  
 (404) 659-7119 Main Client Number  
 (404) 601-3159 Fax  
<http://www.centraloutreachandadvocacy.org>  
[info@centraloutreachandadvocacy.org](mailto:info@centraloutreachandadvocacy.org)  
[view map](#)

Fulton County  
 click for more info on Central Winter Night Shelter

City of Atlanta Government Information Lines  
 55 Trinity Ave., Sw  
 Atlanta, GA 30303  
<http://www.atlantaga.gov>  
[view map](#)  
 Fulton County  
 click for more info on Warming Centers

Jefferson Place Transitional House  
 1135 Jefferson St., NW  
 Atlanta, GA 30318  
 (404) 613-0412 Main Client Number  
 (404) 881-5208 Fax  
[view map](#)  
 Fulton County

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Salvation Army - Metro Atlanta Area CommandSalvation Army - Red Shield Services

400 Luckie St., NW

Atlanta, GA 30313

(404) 486-2700 Main Client Number

<http://www.salvationarmyatlanta.org>

[maac@uss.salvationarmy.org](mailto:maac@uss.salvationarmy.org)

[view map](#)

Fulton County

click for more info on Red Shield Services - Emergency Housing Program

Highlands Church

433 Canton Rd.

Cumming, GA 30040

[info@highlandschurch.tv](mailto:info@highlandschurch.tv)

[view map](#)

Cherokee County

Family Promise of Gwinnett County, Inc.

3495 B Sugarloaf Pkwy.

Lawrenceville, GA 30044

(770) 995-3339 Gwinnett Helpline

<http://www.familypromisegwinnett.org>

[familypromise@bellsouth.net](mailto:familypromise@bellsouth.net)

[view map](#)

Gwinnett County

click for more info on Saltlight Center

Extension

1507 Church St. Ext.

Marietta, GA 30060

(770) 590-9075 Main Client Number

(770) 590-0912 Fax

<http://www.theextension.org>

[info@theextension.org](mailto:info@theextension.org)

[view map](#)

Cobb County

MUST Marietta - Ministries United for Service and TrainingMUST Elizabeth Inn - Ministries United for Service and Training

55 Elizabeth Church Rd.

Marietta, GA 30060

(678) 218-4533 Main Client Number

(770) 423-0446 Fax

<http://www.mustministries.org>

[view map](#)

Cobb County

click for more info on Services - Must Elizabeth Inn

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## Emergency Shelters

ATLANTA, Ga. -

Agencies and organizations are opening emergency shelters in several areas across the North Georgia area.

### Emergency Shelter Locations: #fox5snow

**SANDY SPRINGS:** Red Cross has opened a shelter at Hammond Drive (Hammond and Glenridge Drives) open to anyone who is stranded. Officers who come across stranded motorists are offering rides to the shelter.

**COBB COUNTY:** Cobb County Fire is offering shelter in fire stations for motorists that may be stranded and without heat. Call 911 to report your location.

#### **CHEROKEE COUNTY:**

-Revolution Church on Union Hill Trail

-Action Church on Marietta Roads in Canton

-Woodstock First Baptist Church on Highway 92

-King's Academy on Arnold Mill Road

**DEKALB COUNTY:** All fire stations and police stations are opening as warming stations until further notice. In addition, Home Depot, Target and Publix stores are also availing their locations as warming stations for the general public.

**SMYRNA:** The Smyrna Community Center is open for those stranded in the area, 200 Village Green Cir, Smyrna, GA.

**ALPHARETTA:** The City of Alpharetta has opened its Community Center as a temporary shelter for motorists who have become stranded due to hazardous road conditions. The shelter is located at 175 Roswell Street in Alpharetta.

#### **OTHER:**

A group of concerned and helpful residents across Atlanta are offering assistance. [Click here to check out SnowedOutAtlanta](#). That group has an extensive list of shelters being offered in the metro Atlanta. [Click here to see the list](#).

Several Home Depots stores are staying open on Tuesday to provide shelter for stranded motorists.

The stores open include: Kennesaw, Merchants Walk, Tilly Mill, Woodstock, Decatur, Cumberland, Cascade, Sandy Springs, Acworth, Buckhead, Roswell, Austell, Sandy Plains and Powder Springs.

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## **Stranded Traveler Information:**

### **Atlanta**

#### **Travelers Aid of Metropolitan Atlanta**

75 Marietta St., Suite 400  
Atlanta, GA 30303  
(404) 817-7070

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*Beginning Thursday morning, state agencies, to include Georgia State Patrol (GSP), National Guard and Georgia Department of Transportation (GDOT) HEROs will be available to transport motorists to vehicles abandoned on Atlanta interstates during the recent winter storm. Clearing these vehicles expediently is a critical factor in GDOT's efforts to reopen all lanes to traffic."*

#### **Two staging areas for transport will open at 10 a.m. Thursday, Jan. 30.**

- Drivers who left their vehicles on I-20 and I-285 west should report to the Westlake MARTA station (parking area), 80 Anderson Ave. SW, Atlanta.
- Drivers who left their vehicles on I-75, the top end of I-285 and the Downtown Connector (I-75/I-85) should report to Mount Paran Church (parking area), 2055 Mount Paran Road, Atlanta.

Once there, drivers will be transported by official personnel in a 4-wheel-drive to their vehicle. There will be fuel available for vehicles that ran out of gas as well as the capability to jump off a dead battery. GSP will have a database to help motorists locate their vehicle if it was towed to an impound lot and provide transportation to the facility. Motorists should bring car keys and driver's license to Check-In."

### **Insurance Info:**

ATLANTA (AP) - Georgia Insurance and Safety Fire Commissioner Ralph Hudgens is offering Georgians tips to deal with problems associated with severe winter weather.

Hudgens says Georgians should contact their insurance agents immediately if snow or icy conditions cause damage to their homes and cars. Hudgens says agents should provide property owners with claims forms and arrange for an adjuster to appraise the property.

Hudgens says homeowners should also keep receipts for materials that are used for repairs in case the costs are reimbursed by insurance companies and take photographs of damaged property that can be submitted along with insurance claims forms.

Hudgens also says apartment managers and landlords aren't responsible for damage to apartments unless renters can prove they were negligent.

*If you are in need of assistance, please call eni at 1-800-327-2255*

**With high winds and another round of arctic air expected to hit Georgia, Insurance Commissioner Ralph Hudgens offers the following tips on what a typical homeowners policy may cover.**

**Frozen Pipes**

- Repairing damage to internal plumbing caused by freezing will generally be covered by your homeowners policy. The policy should also pay for damage to carpeting, furniture, and other belongings caused by your own pipes freezing.
- However, damage from water entering your home from an outside source, such as a broken water main, may not be covered. Damage from external waters may be classified as "flood" or "seepage," which is not covered by a standard homeowners policy.
- If you live in an apartment or condominium, and water from an upstairs neighbor's pipes damages your property, you will be covered under your own renters (or condo owners) policy. If you don't have such coverage, the neighbor's liability policy may pay for your damage, but only if you can prove the neighbor was negligent.
- Repairs to frozen pipes on your property but not in the home, such as in your yard, are not covered by standard homeowners insurance.

**Fallen Trees**

- Secure your property. For example, if your roof was damaged by a tree, cover the affected area with a tarp or plywood to protect your property from further damage. Keep receipts of materials used for repairs; your insurance company will reimburse you for repair costs.
- A typical homeowner's or commercial property policy does not cover removal of downed trees unless the tree falls on a covered structure, such as the house.

Georgia residents can call 404-656-2070 or 1-800-656-2298 if they have any questions about a claim, or if they are experiencing difficulty reaching their insurance company. Phone lines are open 8am to 6pm mon thru fri.